



QUALITY, ENVIRONMENTAL, ENERGY AND AVIATION, SPACE AND DEFENCE MANAGEMENT SYSTEM POLICY

ALUCOAT's Management considers the Quality Management System Policy (SGC), Environmental (SGA), Energy (SGEn) and Aviation, Space and Defence (SGAED-AluNID) as one of the fundamental pillars for ALUCOAT's business success. It is also a benchmark for the establishment and review of objectives, being at all times appropriate to ALUCOAT's purpose and context and supporting its strategic direction.

ALUCOAT focuses the **key to success** on:

- Know-How and Own Technology: Machinery designed by our own engineers which makes it unique in the world and guarantees the high quality of all the products we manufacture.
- Capacity for Innovation: We develop product solutions today that our customers will demand tomorrow.
- Our Teams: Multicultural with more than 18 nationalities and a Human Resources policy focused on development and internal promotion. Teams and people with passion for their work and pride in belonging.
- Our Values: We work with Passion and Commitment, 100% customer focused, offering innovative solutions in a simple and flexible way.

ALUCOAT's corporate **values** are:

1. Passion and commitment: In everything we do to evolve and achieve excellence.
2. Simplicity, agility and flexibility: Values that distinguish and characterise us since our origins.
3. Leadership: The development of our professionals, their know-how and their desire to improve day by day has allowed us to position ourselves as a benchmark company in the aluminium sector.
4. Customer orientation: Customer satisfaction is our reason for being, always seeking the best solution to their needs and providing added value to their organisations.
5. Innovation: One of our hallmarks and our strategic principles, based on the creation of new technological developments in a more efficient way that allows us to be at the forefront of the industrial sector.
6. Continuous improvement: Understood as a non-conformist attitude that involves the search for new challenges in all areas of our activity.

The **requirements** of the Integrated Management System that ALUCOAT has implemented are considered the basis for management at all levels of the organisation, in all activities and decisions, and to this end ALUCOAT is committed to:

1. Comply with legal and other requirements of Customers and Stakeholders.
2. To continually improve the performance and effectiveness of the Management System.
3. To train and motivate its staff, also favouring internal promotion, a favourable working environment and teamwork.
4. Promote the functioning of INNOVA Ideas.
5. Promote Passion, Commitment, Simplicity, Agility, Flexibility, Leadership, Customer Focus, Innovation and Continuous Improvement at all levels of the organisation.
6. Control and reduce the consumption of natural resources.
7. Promote the use of processes and technologies that minimise the impact on the environment.
8. Ensure the availability of information and resources to achieve energy objectives.
9. Support the procurement of energy efficient products and services to improve energy efficiency.
10. Facilitate communication at all levels of the organisation and to stakeholders where necessary.
11. Support design activities that consider improving the energy performance of our facilities.

Managing Director: José Manuel González Plaza
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